

Photo & Video Shoot: Minimum booking of 2 hours

IDR 1.5mil/hour IDR 9.5mil/day (8hours)

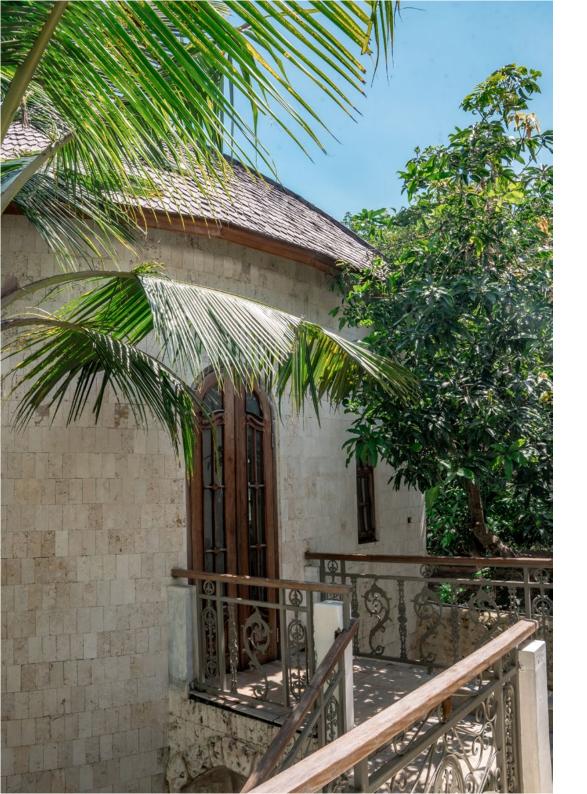
Include 1 changing room Operational hours: 8am to 9pm

for other hours please inquire with us



Photo & Video Shoot Terms & Conditions

To preserve the quiet elegance and unique atmosphere of La Santa Rosa, we kindly request all guests and production teams to adhere to the following terms when using our property for photography or videography purposes.



Booking conditions

- 1. A non-refundable 50% deposit is required to secure your reservation.
- 2. The remaining balance must be paid no later than 48 hours prior to your scheduled session.
- 3. Bookings must be made 3–7 days in advance.
- 4. La Santa Rosa reserves the right to cancel bookings in case of natural disasters, safety concerns, or force majeure events. In such cases, a full refund or reschedule will be offered.
- 5. We are not liable for any incidental costs incurred by clients (e.g. travel, visas, insurance).

Guest Experience & Conduct

- 1. Maximum of 5 participants per shoot.
- 2. To maintain the tranquility of our estate, we uphold a strict no-disruption policy. Any noise complaints or disturbances may result in termination of the session without refund.
- 3. Children and pets are not permitted during the shoot to ensure comfort for all guests.
- 4. We reserve the right to refuse service to any shoot not aligned with our aesthetic, ambiance, safety standard, or guest policy.



Weather & Rescheduling

- 1. Rescheduling due to weather is allowed once, if requested before the session begins, and subject to availability.
- 2. In the event of rain or weather disruptions during the shoot, no refund or rescheduling will be provided.

Cancellations & Refunds

1. Cancel ≥ 48 hours before: 75% refund

2. Cancel < 48 hours before: 50% refund

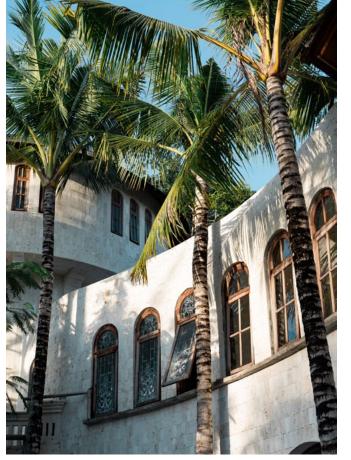
3. No refund once the shoot has started

Equipment & Venue Use

- 1. Any external equipment brought must be pre-approved by management.
- 2. Large-scale gear, backdrops, or props that may cause logistical challenge or potential damage to the venue are not permitted.
- Clients are not allowed to move, remove, rearrange or use furnitures, décor, or fixtures. Requests for layout adjustments must be submitted prior to the shoot and are subject to approval.















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